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September 2004

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All-Star of the Month



**Friday, September 24, 2004**

**10:30AM**

**TPAC - Jackson Hall**

**(Changed from the War Memorial)**



**From  
Subway**

## Tentative Program

Comments from Commissioner Goetz

Recognition of Service Award Recipients  
(25 Years and Above)

Tom Gunnels

(Motivational Speaker and Author of "Keep Your Lights On")



Finance & Administration  
Human Resource Office  
21st Floor, TN Tower  
Nashville, TN 37243  
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# Need to Know

## OCTOBER IS BREAST CANCER AWARENESS MONTH

October 2004 marks the 20th year of Breast Cancer Awareness Month. These twenty years have been spent educating women about breast cancer detection, diagnosis and treatment. The third Friday in October is designated as National Mammography Day. On this day participating radiologists provide discounted or free screening mammograms.

The goal of screening examinations is to find cancers before they start to cause symptoms. Screening refers to tests and exams that are used to detect a disease, in people who do not have any symptoms.

Women age 40 and older should have a breast exam by a health professional every year and a mammogram every year as long as they are in good health. Young women in their 20s and 30s should have a clinical breast exam as part of a regular health exam by a health professional every 3 years.

As part of Breast Cancer Awareness Month this year there will be a Making Strides Against Breast Cancer Walk on October 9th. For more information, please contact **Patrice Steinhart** at 741-6909 or **Anita Wilson** at 741-0533 for more information.



**The Walk**  
**Saturday October 9, 2004**  
*5 miles in Downtown Nashville*



**State Offices Closed  
on Monday,  
September 6, 2004**



# TENNCARE OFFICE OF INSPECTOR GENERAL

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The TennCare Office of Inspector General (OIG) was created July 1, 2004. The mission is to help prevent, identify, investigate, and prosecute individuals who commit fraud or abuse of the TennCare program. The office consists of six main components: Field Investigations, Provider Fraud, Enrollee Fraud, Data Mining, Legal/Prosecutions, and Recovery.

The types of cases the OIG investigates include: unreported income or insurance, enrollees living out of state, drug seeking/drug diverter behavior, incarceration, individuals receiving bills for service they never received, provider billing irregularities, performing unnecessary tests, over-prescribing, etc.

Governor Bredesen named **Deborah Faulkner** as the Inspector General last month. The OIG is busy hiring additional staff and preparing for a move to a new location at Metro Center. The entire staff is very dedicated to the mission and delighted to be a part of the Department of Finance and Administration.

Wendy Siebert

## EMPLOYEES OF THE TENNCARE OFFICE OF INSPECTOR GENERAL

Martha Bevington  
Theresa Bledsoe  
Yolonda Braden  
Angelica Bush  
J. Mike Butler  
Harriet Cannon  
Andrew Coleman  
Patsy Crook

Eileen Edwards  
Deborah Faulkner  
Paul Fimano  
Kathy French  
William David Griswold  
Judy Hansmann  
Connie Kaylor  
Terri Luna

Tom Mathis  
Zaneta Mitchell  
Don Lee Porter  
Johnnie Randolph  
Cathy A. Sickels  
Wendy Siebert  
Teresa Turns  
June S. Winter

## Anger, Stress, and You!

### Enhancing Life Skills

anger stress conflict

Class Times:  
Thursdays 10:00 - 11:30 AM  
Five Weeks  
Beginning October 7, 2004  
CEUs awarded



Class, using social learning theory, will enhance one's options in managing anger with self and others.

For further information call 741-1925  
Deadline for Registration-September 13, 2004

**Limited Number of Spaces Available**

**CLASS OFFERED IN NASHVILLE ONLY!**

**Sponsored by the Employee Assistance Program**

Need to Know

## FREE SEMINAR

### What's Your Emotional IQ?

Emotional IQ? Now what's that all about? Emotional intelligence is what contributes to how well we cope with life's varied experiences and is frequently labeled as maturity. Some people believe EQ to be a better predictor of life success than IQ.

This seminar will acquaint you with basic emotional competencies and strategies for enhancing self-awareness. Pointers will be offered on how to improve self-motivation and reduce stress. You will have an opportunity to determine your own EQ and make a plan for self-improvement.

### THERE ARE THREE EASY WAYS TO REGISTER

CALL 615.741.8643 or 1.800.253.9981

EMAIL [alisha.d.smith@state.tn.us](mailto:alisha.d.smith@state.tn.us)

ON-LINE [www.state.tn.us/finance/ins/eap/](http://www.state.tn.us/finance/ins/eap/)

The deadline to register is 2 days prior to the event.



### EMOTIONAL IQ SEMINAR LOCATIONS AND DATES

Bolivar • September 14 • 1:00–2:30  
Western Mental Health Institute  
Admin Building  
2nd Floor  
11100 Hwy 64 West

Jackson • September 15 • 1:00–2:30  
Health Care Facilities  
781 B Airways Blvd., Conference Room

Memphis • September 16 • 1:00–2:30  
Department of Human Services  
3230 Jackson Avenue, Conference Room E

Greeneville • September 21 • 1:00–2:30  
Greene Valley Developmental Center  
4850 E. Andrew Johnson Hwy,  
Staff Development Room

Knoxville • September 22 • 1:00–2:30  
East TN Regional Health Office  
1522 Cherokee Trail, Conference Room 234

Chattanooga • September 23 • 1:00–2:30  
State Office Building  
540 McCallie, 1st Floor Auditorium

Murfreesboro • September 28 • 1:00–2:30  
TN Technology Center at Murfreesboro  
1303 Old Fort Parkway, Conference Room

Nashville • September 29 • 1:00–2:30  
Citizen's Plaza Building  
400 Deaderick Street, 2nd Floor Board Room

Cookeville • September 30 • 1:00–2:30  
TN Tech, Roaden University Center  
1000 N. Dixie Avenue, Room 370

Sponsored by the Employee Assistance



## JAZZ WITH THE TITANS

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Twice a day a group of state employees get together to work on keeping themselves physically fit. This group meets on the 2nd floor of the Tennessee Tower and jazzercises. Everyone that goes on the 2nd floor between 11:05am and 1:55pm will hear the upbeat music echoing through the hall. The group had the opportunity to exercise in a little different venue lately. They were asked to perform at the half time of the Titans football game on August 14, 2004. The players weren't the only ones high stepping that day.

## BROWN BAG SEMINAR MOVES LOCATION

Because of the great response the Tennessee Consolidated Retirement System brown bag seminar on September 15th has been moved from the Davidson room to the Multimedia room which is right across the hall from the OIR Training center on the 3rd floor of the TN Tower.



## Training Announcements

The Department of Personnel Training Announcements for July - October 2004 are now available for viewing at the DOP website at:

[http://www.state.tn.us/personnel/resources/training/training\\_index.htm](http://www.state.tn.us/personnel/resources/training/training_index.htm)

If you identify a class that you would like to attend, please contact your supervisor and they will contact your training coordinator.



Need to Know

## RED CROSS BLOOD DRIVE

Congratulations to all of our donors at the August 4th blood drive. You surpassed our goal by 18 pints. Thank you for donating your time and blood to the Red Cross.

Amanda Adams  
 Jerri Anderson  
 John Anderson  
 Loretta Baltz  
 Ronda Bernhardt  
 Hammond Bobbye  
 Walter Brooks  
 John Carr  
 Janice Cauley  
 David Chaffin  
 Mark Cherpack  
 Brad Chessor  
 Elaine Cosby  
 Mike Dedmon  
 John Dooner  
 Wanda Driggers  
 Frank Forbes  
 Leslie George

Deborah Hanson  
 Leighanne Haynes  
 Clarence Heard  
 Crockett Hope  
 Troy Kinsel  
 Janice Kizer  
 Chris Krauth  
 Linda LaRowe  
 Glenda Lemons  
 Heather Logan  
 Elaine Lynn  
 Michelle Mann  
 Tara Mason  
 Dianne McKay  
 Van Moffatt  
 Gal Morris  
 Mike Morrow  
 Calvin Orwig  
 Rachel Parris

Samantha Perkins  
 Rachel Pitt  
 Joseph Reed  
 Carol Roberson  
 Greg Roberts  
 Kara Sanders  
 Anna Smith  
 Philip Smith  
 Priscilla Wainwright  
 Johnny Walker  
 Ronald Walker  
 Margaret Wall  
 Marinea White  
 Russ Wilcoxson  
 Anita Wilson  
 Emily Wilson  
 Deborah Woodall  
 Bob Yemm

### The Following Donors Won Walmart Gift Cards:



Glenda Lemons  
 Heather Logan  
 Calvin Orwig  
 Rachel Pitt



## NATIONAL ASSOCIATION OF STATE FACILITIES ADMINISTRATORS PRESIDENT'S PLAQUE

Hanging outside **Cliff Steger's** office is the National Association of State Facilities Administrators (NASFA) President's Plaque. Each year the newly elected President's name is added to the plaque and they get to hang the plaque in the office where they work.

There are 17 names on the plaque. **Mike Fitts'** name is the 2nd name on the plaque, he was President 1989 - 1990.

This is just another example of the high level of professionalism that F&A employees exhibit.



## CONGRATULATIONS

Best wishes to **Judy Wilson** (Resource Development and Support) who has just gotten engaged. She will be marrying John Denzler of Smyrna on April 30, 2005. John works at Ingram Book Co. They will be getting married at the Juliet Chapel in Mt. Juliet. This is a first wedding for both of them.



## MOTOCROSS CHAMPION

On July 31, 2004 ten year old Brittini Hedge won First Place in the 70cc modified class at the Powerline Motorcross in Atwood, TN. Brittini is the daughter of a very proud **Lori Hedge** (Billing Services). Way to go Brittini.



## Happy Birthday



**Eddie Arnold's** (OIR / Applications & Solutions Delivery) wife delivered a boy July 16, 2004. Khristian Toliver Dignos Arnold came into the world weighing 8 lbs 4 oz. and 21 inches tall. Mom, Dad, Big sister Khristine ( 3 ½ years old), and baby brother are doing fine.



# Employee Updates



Finance & Administration  
Human Resource Office  
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News & Views

## Service Awards

### 10 Years

**Francine Vaughn**  
Accounts

### 15 Years

**Robert Barlow**  
Resource Development & Support

### 20 Years

**Pamela E. Burton**  
Administration/Billing Services

**Jane Chittenden**  
OIR/Quality, Planning, Performance & Security

### 25 Years

**Elaine Hicks**  
OIR/Operations & Infrastructure Support

### 30 Years

**Jeff Johns**  
OIR/Applications & Solutions Delivery

## Best Wishes To Our Departing Employees

**Eric A. Van Allen**  
Budget

**David R. Braam**  
Administration/Commissioner Office

**Nizar K. Noman**  
Administration/ISM

**James W. Kelley**  
OIR/Applications & Solutions Delivery

**John D. Scobey**  
OIR/Applications & Solutions Delivery

**John E. Bradley**  
Accounts

**Jason P. Cavender**  
Budget

**Scott C. Pierce**  
Budget

## Welcome New Employees

**Greg G. Combs**  
OIR/Operations & Infrastructure Support

**Charles C. Holland**  
Administration/Business and Finance

**Su-mei Ying Chang**  
OIR/Applications & Solutions Delivery

**Carrie L. Blair**  
Accounts

**Zbigniew K. Szymaszek**  
OIR/Operations & Infrastructure Support

**Anthony (Tony) Heath Rico**  
RDS/Criminal Justice Program

**Angelica A. Bush**  
Office of the Inspector General

## All Star of the Month Award



Any employee who receives an All-Star Award from a co-worker is eligible to receive the Commitment to Excellence Award. This award is presented to the employee who is selected as the All Star of the Month. So all it takes to be eligible is being caught in the act of doing something good.

